

A close-up, low-angle shot of a woman with dark hair and bangs lying down in a field of green foliage and small red and yellow flowers. She is looking upwards with a serene expression. The lighting is soft and natural, creating a peaceful atmosphere. The text 'WELCOME TO LIFEWAVE!' is overlaid at the top in a white, sans-serif font.

WELCOME TO LIFEWAVE!

The LIFEWAVE logo, featuring the brand name in a white, sans-serif font with a registered trademark symbol. A thin, white, curved line arches over the text, resembling a wave or a protective shield.

LIFEWAVE®

## **Dear LifeWave Brand Partner,**

Congratulations and welcome to the LifeWave global community!

Our mission is to empower people to take control of their well-being, their livelihood, and their longevity with innovations in Life Technology designed to reimagine the future of human possibility. We're thrilled that you've decided to become an important contributor to that mission.

You now have the opportunity to share products and new technology that help people of all ages look and feel their best. This opportunity not only puts you in charge of your own financial future, but also makes you part of a caring, supportive community unlike any other.

As thousands around the world can attest, LifeWave will help you approach each day with more drive, enthusiasm, and passion. Because when you're at your best, new possibilities open up all around you.

We provide a full range of support services and we're always here to guide you on a continued path to wellness.

We wish you the best of success on your LifeWave journey!

## **David Schmidt**

**LIFEWAVE FOUNDER & CEO**

# WHAT SHOULD YOU DO NEXT?

## FIRST: Explore Your Available LifeWave Resources

Tap into the wealth of resources at your disposal, including LifeWave.com, our downloadable support materials, numerous product videos, product-training webinars, and, of course, your personal Sponsor.

The faster you have a working knowledge of our products and company, the faster you can succeed. Find these helpful resources in the LifeWave Back Office under RESOURCES.

In RESOURCES, under MARKETING TOOLS please use the SELECT A SECTION pull-down menu in the upper right to choose your preferred materials (e.g. Business Opportunity, Social Media, and Product Brochures, etc.).

### Download the LifeWave InTouch App

You may also download our very own LifeWave InTouch App. Enjoy the power of LifeWave in the palm of your hand, including quick access to your favorite product resources that are easily shareable through the app.



Visit your preferred app store and begin sharing the LifeWave lifestyle today!

## SECOND: Experience LifeWave's Innovative Technology

Use the products! The best way to take advantage of LifeWave technology is to make it a part of your everyday life. This will help you quickly learn how beneficial the products truly are, so you can begin sharing your personal results and experiences with others.

Because when you really believe in something, you can't wait to talk about it with everyone you know and meet. As consumers increasingly base their buying decisions on peer reviews and word-of-mouth endorsement, there's no better way to promote a business.



**Leading the way with our flagship product X39,** our incredible family of LifeWave products complement each other in support of your healthy lifestyle goals. Enjoy your favorites while expanding your LifeWave product experience.

## THIRD: Our Purpose is Your Success

We're here to help and so is your Sponsor! Take advantage of the wealth of knowledge and support at your disposal. When you need assistance, work with your Sponsor, Upline Leadership, attend the product training webinars, and contact our outstanding Customer Service team.

### **Opt in to LifeWave News and Announcements**

As a LifeWave business owner, it's critical that you're subscribed to receive communication from our corporate team. This includes exciting product news, special promotions, upcoming events, and details regarding Global Conference, and additional information essential to business success.

**To subscribe to receive email communication, visit your LifeWave Back Office:**

**Resources > Email Lists for Members > Email Sign Up**

- Choose the email recipient list that matches your country and language preferences.
- You're now subscribed to stay in the know with all things LifeWave!

# WAYS TO ENROLL A NEW BRAND PARTNER

We're thrilled for you to experience the excitement of growing your LifeWave team. As you connect with people and share your LifeWave experience with them, you'll have the opportunity to invite them to join you on this journey of wellness and success. Here are some simple ways to enroll a new LifeWave Brand Partner.

## **Enrollment through Shared Link:**

- Visit LifeWave.com and log in with your username and password. This will take you to your Back Office.
- In your Back Office click on "ORGANIZATION" then "+Enroll New". This will take you to the enrollment page.
- Share this link with the person you want to enroll, and they will be able to complete their enrollment, or help them through the process by working together to fill out the enrollment form.

## **Enrollment through Customer Service:**

- You or the individual you are trying to enroll can contact LifeWave Customer Service and they will gladly walk you or them through the process.
- Be sure they have your name and Brand Partner ID so that we can get the new individual placed properly.



# COMPLETING THE ENROLLMENT PROCESS

After selecting an Enrollment Package and setting up their Monthly Subscription Order, the new Brand Partner needs to complete the following steps:

- **Personal Information:** Enter personal details such as name, address, email, and then choose a username and password for Back Office access. (Note: The chosen username will be part of your website URL.)
- **Shipping Address:** Provide a shipping address for the enrollment package.
- **Payment Information:** Enter payment details. LifeWave accepts Visa, MasterCard, Discover, and American Express.
- **Agreements:** Read and agree to LifeWave's Policies and Procedures.

That's it!

Now you know how to enroll a new LifeWave Brand Partner.





## HOW TO GET PAID!

After earning your initial commission with LifeWave, you'll promptly receive a welcome email directly from i-payout.

This email will guide you through setting up your new payment solution profile.

Once you click the link provided and login, you will have the opportunity to watch a brief video on next steps and you will be prompted to begin setting up your profile, beginning with your basic account information.

During the set-up process, you will have the opportunity to choose from many payment options and available currencies. You will also be able to choose how you would like to receive your commissions, whether via bank transfer, prepaid card, wire, etc.

The final enrollment screen will give you options for notifications and a chance to confirm your contact information.

- **You may also contact i-payout with any questions you may have.**
- **i-payout Customer Service: 1-866-844-5682.**
- **For more information visit your Back Office under the RESOURCES tab and click Commission Pay Card.**

# PLEASE CONTACT US WITH QUESTIONS OR CONCERNS:

## USA Customer Service

7:00am - 6:00pm (Mountain Time) / Mon - Fri  
Tel: +1(866) 202-0065  
customerservice@lifewave.com

## Japan Corporate Office

9:00am - 5:00pm GMT+9 / Mon - Fri  
Tel: 03-5669-0947 / 050-3198-1108  
Fax: 03-5669-0957 / 03-6632-9901 (E-FAX)  
customerservicejp@lifewave.com

## Mexico Customer Service

7:00am - 6:00pm (Mountain Time) / Mon - Fri  
Tel: 800-681-9216 (Toll Free from Mexico)  
Tel: +1(866) 202-0065  
Fax: +1(858) 459-9876  
customerservice@lifewave.com

## Philippines Corporate Office

9:00 am - 6:00 pm (GMT+8) / Mon - Fri (Calls & Emails)  
11:00 am - 8:00 pm (GMT+8) / Mon - Fri (Front Counter and Order Collection)  
2:00 pm - 6:00 pm (GMT+8) / Every other Saturday  
Tel: 02-85409558  
Mobile number: +63 936 957 8380  
customerserviceph@lifewave.com

## Taiwan Corporate Office

10:00am - 6:00pm GMT+8 / Mon - Fri  
Tel: 886-2-5594-1409  
Fax: 886-2-2550-1830  
customerservicetw@lifewave.com

## Malaysia Corporate Office

7:30am - 5:30pm (GMT+8) / Mon - Fri (Calls, Emails & Chat)  
Support Singapore, Australia, New Zealand and Indonesia  
8:00am - 5:30pm (GMT+8) / Mon - Fri (Front Counter & Order Collection)  
5:00pm - Last ticket issuance for Order Collection  
Tel: +6016 299 9252 (Toll-Free from Malaysia)  
Tel: +65 8003 211 722 (Toll-Free from Singapore)  
Tel: +62 8001 401 848 (Toll-Free from Indonesia)  
Tel: +61 1800 385 087 (Toll-Free from Australia)  
Tel: +64 800 005 153 (Toll-Free from New Zealand)  
customerservice@lifewave.com

## Europe Customer Service

9:00am - 5:30pm (GMT) / Mon - Thur  
9:00am - 4:00pm (GMT) / Fri  
Tel: +353 91 874 600  
Toll-Free Germany - +498001816621  
Toll-Free Romania - +40800630147  
Toll-Free France - (+33)800900347  
Toll-Free Italy - (+39)800727429  
Toll-Free Poland - (+48)800088836  
Toll-Free Portugal - 01800 600001  
Toll-Free United Kingdom - +44 800 0318203  
Toll-Free Switzerland - 0800 564521  
customerserviceeu@lifewave.com

## South Korea Corporate Office

9:00am - 6:00pm (GMT+9) / Mon - Fri (Calls, Chat & Emails)  
9:00am - 6:00pm (GMT+9) / Mon - Fri (Front Counter & Collection)  
Tel: +82-1670-4939  
Fax: +82-2-6204-4521  
customerservicekr@lifewave.com

## Thailand Corporate Office

9:00am - 7:00pm GMT+7 / Mon - Sat  
Tel: +66-2328-3931  
customerserviceth@lifewave.com

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