



DUBROVNIK

Croatia

Making Friends & Memories

Europe
N. America
APAC

One Way
Round Trip

From

HOME

FRNT DR

To

DUBROVNIK

DBV

Thur,
08 May

Mon,
12 May

LET'S GO!

European Travel Incentive Dubrovnik, Croatia 8-12 May 2025

Brand Partners are given the opportunity to **earn a trip for up to two people** to Dubrovnik, Croatia. The incentive trip includes accommodation for four nights at the **Sun Gardens Dubrovnik Resort**, as well as most meals and excursions.

The qualification period will begin on 21 October 2024 and end on 23 February 2025. The trip to Dubrovnik will take place from 8 through the 12 May 2025.

Note: Please carefully read this document to familiarize yourself with the qualification criteria and rules for the trip.



Trip Location
Dubrovnik, Croatia



Trip Dates
May 08-12, 2025



Qualification Period
21 Oct 2024 - 23 Feb 2025

How to Qualify?

All Brand Partners who earn **100 points** through the below mentioned activities will earn a trip for two people and **one flight reimbursement**. All Brand Partners who earn **140 points** through the below mentioned activities will earn a trip for two people and **two flight reimbursements**.



Personally Sponsored Enrollments

Brand Partner with Core	2 Points
Brand Partner with Advanced	4 Points
Brand Partner with Premium	8 Points
PC or PC+	1 Point*
Retail Customers	1 Point*



Personally Sponsored Upgrades:

Starter to Core	2 Points
Starter to Advanced	4 Points
Starter to Premium	8 Points
Core to Advanced	2 Points
Core to Premium	6 Points
Advanced to Premium	4 Points
Bronze to Core	2 Points
Bronze/Silver to Advanced	4 Points
Bronze/Silver to Premium	8 Points
Gold/Platinum to Premium	8 Points

*To earn points the RC / PC or PC+ must have spent at least \$99.95 / €94.95 (exc tax + shipping) until the end of the qualification period. Returned products driving the total below \$99.95 / €94.95 will mean a reduction in points associated with that RC / PC or PC+. Please be aware, you can only earn points one time for a new RC / PC/PC+ sponsored during the qualification period.

Personal Rank Advancement**:

Manager	10 Points
Director	15 Points
Senior Director	20 Points
Executive Director	30 Points
Presidential Director	40 Points
Senior Presidential Director	50 Points

Rank Advancement of your personally sponsored Brand Partners:

Manager	5 Points
Director	7 Points
Senior Director	10 Points
Executive Director	15 Points
Presidential Director	20 Points
Senior Presidential Director	25 Points

Rank Maintenance of Lifetime Rank:

Manager	1 Point/week
Director	1 Point/week
Senior Director	1 Point/week
Executive Director	2 Points/week
Presidential Director	2 Points/week
Senior Presidential Director	2 Points/week

** In order to obtain the points for rank advancing, the Brand Partner must achieve 3 additional paid as weeks for a total of 4 during the qualification period. The weeks do not need to be consecutive.

Frequently Asked Questions

Earning Points

Q1 Who is eligible to qualify and attend the earned trip?

A1 This promotion only applies to Brand Partners in the EMEA region (Europe - Middle East - Africa). Brand Partners can qualify by collecting 100 points (two tickets and one flight reimbursement), 140 points (two tickets and two flight reimbursements). Please see details above.

Q2 What is the qualification period for the incentive trip?

A2 The qualification period begins on 21 October 2024 and ends on 23 February 2025.

Q3 Can a Brand Partner that joins LifeWave after the start of the qualification period still qualify for this incentive trip?

A3 Yes, a Brand Partner that has joined LifeWave after the start of the qualification period can still qualify. The qualification criteria are the same as for all Brand Partners in the EMEA region.

Q4 How do LifeWave Brand Partners qualify for the incentive trip?

A4 Brand Partners can earn points through specific business-building activities, such as enrollments or rank ups. They will need a minimum of 100 points for two tickets and one flight reimbursement or a minimum of 140 points for two tickets and two flight reimbursements.

Q5 Is there a minimum points qualification to be eligible to earn a spot on the incentive trip?

A5 Yes. Brand Partners must earn a minimum of 100 points to qualify for two tickets and one flight reimbursement for the trip and a minimum of 140 points to qualify for two tickets and two flight reimbursements.

Q6 Will everyone achieving at least 100 points be able to attend the incentive trip?

A6 Yes, there is no limit to the number of qualifying Brand Partners.

Q7 How can points be earned?

A7 Points are earned in the following ways:

Personally Sponsored Brand Partner Enrollments

Brand Partner with Core	2 Points
Brand Partner with Advanced	4 Points
Brand Partner with Premium	8 Points
PC or PC+	1 Point*
Retail Customers	1 Point*

Personally Sponsored Upgrades:

Starter to Core	2 Points
Starter to Advanced	4 Points
Starter to Premium	8 Points
Core to Advanced	2 Points
Core to Premium	6 Points
Advanced to Premium	4 Points
Bronze to Core	2 Points
Bronze/Silver to Advanced	4 Points
Bronze/Silver to Premium	8 Points
Gold/Platinum to Premium	8 Points

*To earn points the RC / PC or PC+ must have spent at least \$99.95 / €94.95 (exc tax + shipping) until the end of the qualification period. Returned products driving the total below \$99.95 / €94.95 will mean a reduction in points associated with that RC / PC or PC+. Please be aware, you can only earn points one time for a new RC / PC/PC+ sponsored during the qualification period.

Personal Rank Advancement:**

Rank Advancement of your personally sponsored Brand Partners:

Rank Maintenance of Lifetime Rank:

Manager	10 Points	Manager	5 Points	Manager	1 Point/week
Director	15 Points	Director	7 Points	Director	1 Point/week
Senior Director	20 Points	Senior Director	10 Points	Senior Director	1 Point/week
Executive Director	30 Points	Executive Director	15 Points	Executive Director	2 Points/week
Presidential Director	40 Points	Presidential Director	20 Points	Presidential Director	2 Points/week
Senior Presidential Director	50 Points	Senior Presidential Director	25 Points	Senior Presidential Director	2 Points/week

** In order to obtain the points for rank advancing, the Brand Partner must achieve 3 additional paid as weeks for a total of 4 during the qualification period. The weeks do not need to be consecutive.

Q8 Is there a maximum number of points that can be earned during this qualification?

A8 There is no point-earning limit. We want Brand Partners to earn as many points as they can!

Q9 When and where will the incentive trip take place?

A9 This incentive trip is to Dubrovnik in Croatia and will take place 8-12 May, 2025.

Q10 For which types of enrollments or upgrades can Brand Partners earn qualifying points?

A10 Brand Partners can earn points for personally sponsored Core, Advanced, and Premium enrollments and for enrolling RC / PC or PC+. They can also earn points for personally sponsored Brand Partners who upgrade to Core, Advanced or Premium.

Q11 Do all enrollments and upgrades qualify for points?

A11 No. Only personal enrollments of Brand Partners with a Core, Advanced, and Premium Pack or enrollments of RC / PC or PC+ qualify for points. Enrollments with Starter Pack are not eligible for earning points.

Q12 When a Brand Partner Rank ranks up more than one rank in one week, do they get points for each rank or only for the highest rank they achieve in this week?

A12 Brand Partners earn points for each rank they achieve even if they skip one rank. **Example:** A Brand Partner ranks up from no rank to Director in one week. They will receive 10 points for the rank Manager and 15 points for the rank Director, meaning 25 total points. In order to obtain the points for rank advancing, the Brand Partner must achieve 3 additional paid as weeks for a total of 4 during the qualification period. The weeks do not need to be consecutive.

Q13 If a Brand Partner personally enrolled by a member of my downline ranks up, do I get points for this?

A13 No, you can only earn rank advancement points on your Personally Sponsored Brand Partners. Please note if one of your personally sponsored Brand Partners ranks up more than one rank in one week, you will receive all points for these ranks. Your personally sponsored Brand Partners do not need to be paid as these ranks for any additional weeks.

Q14 A Brand Partner with the Lifetime Rank of Executive Director achieves the Paid-as Rank Director. Do they earn any rank maintenance points?

A14 No, because they only get points for maintaining their Lifetime Ranks. In order to receive rank maintenance points, they should be paid as Executive Director or above. This means a Senior Presidential Director needs to achieve Paid-as Rank Senior Presidential Director to receive points for rank maintenance. Senior Presidential Directors, Presidential Directors and Executive Directors can earn 2 points for each week they maintain their Lifetime Ranks. Senior Directors, Directors and Managers can earn 1 point for each week they maintain their Lifetime Ranks.

Q15 How will Brand Partners know if they have earned a spot for the incentive trip?

A15 After the evaluation of the qualification for the incentive trip is finalised, we will contact all qualified Brand Partners with an invitation to accept their spot for the trip. They will have a specified amount of time to accept the invitation to the trip. Acceptance must happen within the time allotted or the qualifying member forfeits their tickets for the trip.

Q16 If a Brand Partner earns a spot for the incentive trip but is unable to attend, will they receive an opt-out prize?

A16 No, they will not receive an opt-out prize.

Q17 What happens if a Brand Partner accepts a spot for the incentive trip but then is unable to attend?

A17 If a Brand Partner accepted a spot on the incentive trip but is unable to attend on the date of the trip, they will forfeit the reward.

Q18 If a Brand Partner earns a spot for the incentive trip, can they bring a guest?

A18 Yes, all qualifiers are allowed to bring a guest (**please note your guest cannot be a Brand Partner**). If you earn 100 points, you may bring a guest but only the flight of the qualifying Brand Partner will be reimbursed by LifeWave. Your guest must take care of their own travel costs. However, accommodation and activities will still be included for your guest. If you earn 140 points or more, LifeWave will reimburse the flight of both you and your guest. Accommodation and activities will also be covered for your guest. To summarise, if you qualify with 100 points, you will earn two tickets and one flight reimbursement. If you qualify with 140 points, you will earn two tickets and two flight reimbursements.

LifeWave Guest Policy:

Your guest must qualify under the rules as outlined below:

1. Guest must be 18 years or older.
2. Guest must not be a LifeWave Brand Partner, with the exception of a spouse/domestic partner, adult child, or other close relatives.
3. Additional guests outside the plus one are not permitted on this program.

Q19 Can a Brand Partner bring their Sponsor as their guest?

A19 No, you cannot bring another Brand Partner as your guest with the exception of a spouse/domestic partner, adult child or other close relatives. Each Brand Partner has the same opportunity to qualify for this trip. It would not be fair to allow Brand Partners to be brought as guests if they did not qualify.

Q20 Can a Brand Partner transfer their reward to another member or non-member?

A20 No. The reward trip is not transferable; only the LifeWave account holder can attend.

Q21 Will members have to pay taxes on the value of this Incentive Trip?

A21 Yes. Any applicable taxes related to this incentive are the responsibility of the qualifiers. Because tax laws vary from country to country, if you have any questions, please contact your local tax office or tax consultant for more information.

Q22 If a Brand Partner earns a spot for this incentive trip, what can they expect?

A22 LifeWave is planning an incentive trip that will include a good mixture of fun, excursions, relaxing and time for yourself.

Q23 What is included in this incentive trip?

A23 LifeWave will take care of hotel accommodation at the Sun Gardens Dubrovnik Resort for 4 nights with breakfast included. During common activities, LifeWave will also take care of meals and drinks. If there are no common activities planned, you will need to take care of your meals by yourself. LifeWave will reimburse your travel expenses up to the amounts specified in A24. Reimbursement will be made after the trip, up to the maximum reimbursement amount. If you arrive by plane at the incentive destination, LifeWave will organise a transfer for you as long as you travel on the official arrival and departure days.

Q24 If a Brand Partner earns the reward of this incentive trip, will their flight expenses be reimbursable?

A24 LifeWave will reimburse your travel expenses up to the amounts below as long as your departure town is located in Europe, Middle East OR Africa. If you earn 100 points, LifeWave will support you with €500/\$525 towards your flight expenses, as long as your departure town is located in Europe or Middle East. Brand Partners from South Africa who earn 100 points will be supported with €900/\$945 towards their flight expenses. If you earn 140 points, LifeWave will support you with €500/\$525 towards your flight **and** €500/\$525 towards the flight of your guest. Brand Partners from South Africa who qualify with 140 points will be supported with €900/\$945 towards their flight **and** €900/\$945 towards the flight of their guest. If flight expenses exceed the above-mentioned values, Brand Partners and Guests need to pay for the difference themselves. Reimbursement will be made up to the maximum reimbursement amount on the basis of the expense receipts submitted by you.

Please be aware that only flight costs are eligible for reimbursement. All other travel expenses like parking fees, costs for taxi/uber, etc are not eligible for reimbursement.

Q25 If the reward trip gets cancelled due to external, uncontrollable circumstances, will LifeWave compensate members for the value of the trip?

A25 No. If there is a circumstance that is out of our control that causes the trip to be cancelled, the trip can be cancelled at LifeWave's sole discretion or an alternate reward can be determined.

Q26 What happens if a trip earner confirms they are coming and then needs to cancel?

A26 LifeWave must receive written notification of cancellation no later than April 08, 2025. Any trip earner who cancels after this date will be charged a cancellation fee of €2,500 / \$2,625 per person via commissions deduction. Should a trip earner's commissions not have enough funds for the full deduction at once, it will be reduced by whatever amount is available until the full amount has been deducted. Should a trip earner confirm they are attending and then not show up, the same process applies.

Dubrovnik Incentive Trip Attendance Guidelines

Registration Requirements

Incentive trip qualifiers are required to register via the online registration system, otherwise, space is not guaranteed. The deadline and link to the registration page will be communicated to the qualifiers in time. Note: If you do not register within the deadline, we assume that you will not attend the trip. If you arrive on-site, we will not have a hotel room to accommodate you.

Travelling

Once you are registered for the incentive trip, you will be responsible for your own travel arrangements to and from Dubrovnik. If you arrive by plane, LifeWave will organise a transfer for you from the airport to the hotel, as long as you travel on the official trip dates. Therefore, please share your flight details during the registration process for this incentive trip. Otherwise, we will not be able to organise transfers and you will need to organise them by yourself. LifeWave will reimburse your travel expenses up to the amounts specified in A24.. Brand Partners from South Africa will be supported with €900/\$945. If you earn two flight reimbursements, €500/\$525 will also be provided to cover the flight expenses of your guest and €900/\$945 if you are from South Africa. Please be aware that only participating Brand Partners will get the reimbursement.

Accommodation

Incentive trip qualifiers will be provided with accommodation in a standard guest room, single or double occupancy at the host hotel during the program dates. Any extension to these dates must be arranged individually with the hotel based on availability, and at the cost of the qualifier.

Airport Ground Transfers

Ground transportation between the airport and the hotel will be provided if you travel on the official trip dates.

Meals

Most meals are provided. Please see agenda, when available, for details.

Incidental Charges

No incidental charges are covered by LifeWave. Upon arrival to the hotel, you will be asked to present a credit card to be kept on file for incidental charges, and most hotels will place a hold on this card for the duration of the stay.

Cash-In-Lieu

Cash-in-lieu of attendance is not permitted.

Terms and Conditions

Promotion applicable to active LifeWave Brand Partners in EMEA only. Qualifiers will be announced as soon as possible after the promotion has ended.

Qualification starts on: **21 October 2024 and finishes on 23 February 2025**

Refer to the FAQs for incentive rules and requirements. LifeWave's Policies and Procedures are applicable to all Brand Partner activities related to this promotion. Participants must be active and in good standing with the company to be eligible. The company maintains the right to, at its sole discretion, alter or change any terms, conditions, or elements of this promotion as it deems necessary or as dictated by applicable laws and regulations. The company also maintains the right to, at its sole discretion, disqualify anyone for any reason.